

**SALARY** \$51,896.00 - \$53,435.20 Annually **LOCATION** Colorado Springs, CO

JOB TYPE Full-Time JOB NUMBER 2400013

**DEPARTMENT** Sheriff's Office **OPENING DATE** 01/06/2024

CLOSING DATE 1/21/2024 11:59 PM Mountain

Need more information on completing a job application? See the EPC Application process here.

# **Job Summary**

Please be advised this position may close on or after 01/08/2024, without advance notice, should we receive a sufficient number of applicants.

Salary to be commensurate with qualifications

This is an in-person position and is not eligible for remote work. This position has an anticipated work schedule of Monday – Friday, 6:00am - 2:00pm, 8:00am - 4:00pm, or 11:00am - 7:00pm, subject to change. Under FLSA guidelines, this position is non-exempt.



Assists in the preservation of public safety by monitoring and controlling access to El Paso County and/or City of Colorado Springs' facilities. Provides general support for the County Security Section of the El Paso County Sheriff's Office (EPSO) through camera and alarm monitoring and dispatch duties.

# **Essential Duties/Responsibilities**

- Ensures cameras and panic buttons are properly functioning, monitors closed circuit television and audible alarm systems, and performs general dispatcher duties.
- Answers telephone and responds to inquiries, takes messages, and forwards phone calls as appropriate. Provides information to visitors, such as the location of County and/or City departments and facilities, street directions and other general information.
- Writes accurate, detailed reports. Logs security information, including calls for service, number of hand searches performed, and other required information; maintains accurate reports, logs, and related documents.
- Provides identification keycards to EPSO employees to include entering new employees/contractors into database, taking photographs, and activating and deactivating keycard access.
- Responsible for key control to include inventory and coordinating with employees and the Facilities & Strategic Infrastructure Management department.
- Schedules staffing for special events and coordinates billing.
- Orders and maintains inventory of supplies.

- Submits and tracks facilities maintenance orders.
- Prepares and forwards billing for contract security as needed.
- Performs other duties as required.

### Qualifications

## Knowledge, Skills, and Abilities:

- Ability to operate standard office equipment, including copier, calculator, printer, computer, fax, and multi-line telephone.
- Must be able to act quickly and decisively in stressful situations.
- Ability to see and interpret color differences within images displayed on a computer monitor required; ability to accurately determine suspicious objects.
- Knowledge of common radio communication procedures and use of two-way radios preferred.
- Ability to maintain positive interaction with fellow employees, public safety personnel, and the public in a courteous and professional manner.
- Ability to communicate effectively both verbally and in writing and possess a high level of attention to detail; ability to write accurate and detailed reports, records, and other documents.
- Maintain regular and punctual attendance.

# **Required Education and Experience:**

- High school diploma or equivalent education.
- Any equivalent combination of related education and work experience that satisfy the requirements of the job will be considered.

#### **Licenses/Certificates:**

- Must possess and maintain a valid Colorado Driver's License.
- Must obtain and maintain Criminal Justice Information System (CJIS) Compliance within six months of employment.

# **Pre-Employment Requirements:**

• Must pass background investigation, truth verification examination, motor vehicle record check, and drug screen.

## **Work Conditions**

Duties are primarily performed in a seated position, while monitoring closed circuit television systems and audible alarm systems. May require working overtime, weekends, holidays, and rotating shifts on short notice. Subject to call out at any time.

## **VISION**

El Paso County will be a trusted regional leader known for excellence in county service delivery.

#### **PURPOSE**

We provide essential public services to the Pikes Peak Region in support of our residents, businesses, and communities, enhancing the freedom for all to thrive.

El Paso County is an E-Verify and Equal Opportunity Employer.

El Paso County adheres to Federal drug screening guidelines and requires a pre-employment drug screen.

Agency	Department
El Paso County (CO)	Sheriff's Office
	Address
	El Paso Office of the Sheriff
	27 East Vermijo Avenue
	Colorado Springs, Colorado, 80903
Website	
https://www.epcsheriffsoffice.com/	
Access Control Officer Security Supplemental	Questionnaire
*QUESTION 1	
How did you learn of this position?	
El Paso County Website	
☐ Indeed.com	
Employee Referral	
Social Media (Twitter/Facebook)	

$\bigcirc$	LinkedIn
$\bigcirc$	University/College Career Site
$\bigcirc$	Industry-specific Career Site
$\bigcirc$	Professional Membership Career Site
$\bigcirc$	Career Fair
$\bigcirc$	Other
*QU	ESTION 2
Do y	ou have a high school diploma or equivalent education?
$\bigcirc$	Yes
$\bigcirc$	No
*QU	ESTION 3
Do y	ou have a valid driver's license?
$\bigcirc$	Yes
$\bigcirc$	No
*QU	ESTION 4
insid	Sheriff's Office employs a "non-release" hostage policy. This means that in the event you are taken hostage, either e or outside of a Sheriff's Office facility (vehicles included), we would do everything within our power in order to re your release; however, we would never release an inmate or prisoner. Can you work in an environment that
oper	ates under a policy such as this?
$\bigcirc$	Yes
$\bigcirc$	No
* Rec	quired Question